

Welcome to the OCCF Donor Portal!

Get to know your online fund management tool.

The donor portal is your secure online platform for managing your charitable fund at the Orange County Community Foundation [OCCF].

Click to visit the donor portal

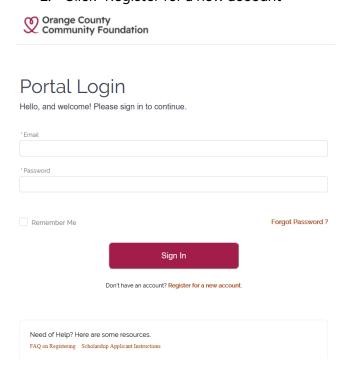
Depending on your fund type and level of access, you can use the portal to:

- View your fund's activity
- View fund balances, grant and contribution history
- View and print fund statements
- Make grant requests (as applicable)
- · Update your contact details, including address and phone number

As always, our team stands ready to answer any questions you might have. If you'd like assistance with the portal, <u>please contact us</u>.

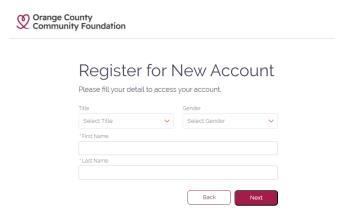
Getting Started

- 1. Go to the Portal Login page
- 2. Click "Register for a new account"



Donor Portal User Guide

3. Enter the required fields marked with an asterisk [name, address, email, phone number, etc.] by clicking through via the "Next" button.



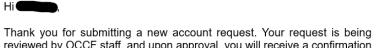
4. After you register, a confirmation page displays that OCCF has received your new user registration request. Your request will be reviewed for approval by an OCCF team member; this can take approximately 1-3 business days.



Thank you for submitting a new account request. Your request is being reviewed by OCCF staff and upon approval, you will receive a confirmation email. This can take approximately 1-3 business days. For any questions, please contact help@oc-cf.org.

You will also receive an automated email confirmation from help@oc-cf.org with "OCCF Donor Portal – Confirmation of your Account Request" in the subject line.





reviewed by OCCF staff, and upon approval, you will receive a confirmation email. This can take approximately 1-3 business days. For any questions, please contact help@oc-cf.org.

Thank you,
Orange County Community Foundation

If you do not receive the automated email, please contact our team.

Donor Portal User Guide

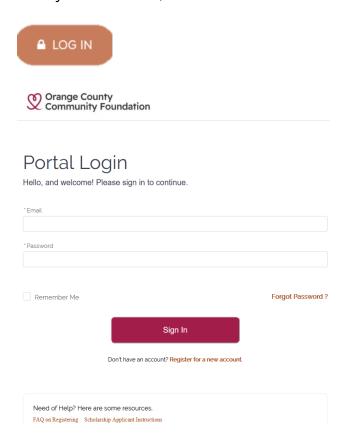
5. Once your registration has been approved, you will receive an automated email from sender help@oc-cf.org with "Welcome to the OCCF Donor Portal" referenced in the subject line. The automated email will instruct you on the simple steps to activate your account and log in for the first time, including creating a password.

Username: Your username is your email address (the email address associated with your fund).

Password: Your password must be at least eight characters long and include a mix of lowercase letters, uppercase letters, special characters, and numbers.

Logging In

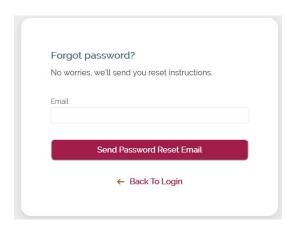
To access the portal at any time, simply visit <u>www.oc-cf.org</u> from any browser and click on the "LOG IN" button in the upper right corner. This will take you to the login screen where you will enter your username (the email address associated with your fund) and password.



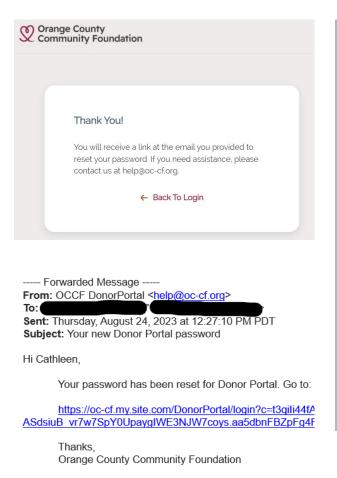
LOCKED OUT?

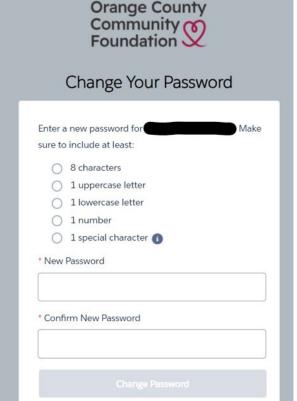
If you ever have trouble remembering your password, click "Forgot Password?" on the login page. Enter your email username and click the "Send Password Reset Email button".





If an account with the provided email is found, instructions to reset your password will be sent to that address. If you're still having trouble, please contact our <u>team</u>.



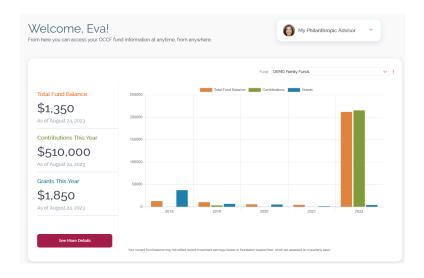




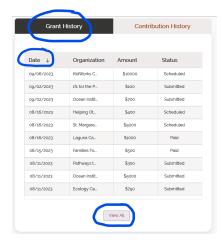
Navigating the Portal

Use the menu bar along the top of the window to manage your fund(s).

Fund Dashboard: Provides an at-a-glance list of your Current Fund Balance, YTD Contributions and Grants as well as a chart highlighting your fund history.

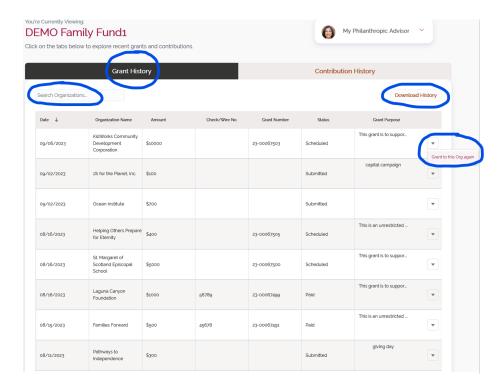


- Select and interact with your fund(s).
- Click on "See More Details" to:
 - Grant History: Offers details about all grants distributed from the selected fund. See an itemized list of grants paid in descending date order and view the status of new grants as they move through our approval process.
 - Grant History table shows 10 most recent grants.
 - Sort by Date, Organization, Amount, and Status by clicking on the column's header (default setting is sorted by Date).



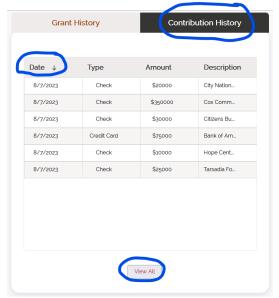


- Click "View All" to see the Large Grant History table which shows the most recent grants.
 - Use the "Search Organizations..." box to quickly find your previous grantees.
 - Use the carrot icon at the far right to of a grant to easily "Grant to this Org again."
 - Scroll to bottom of page and click "Next" to see more grants.
 - Sort by Date, Organization, Amount, Check/Wire Number, Grant Number, Status, and Grant Purpose by clicking on the column's header (default setting is sorting by Date).
 - You may use the "Download History" option (which appears on the far right of the navigation menu) to export grant information into a Microsoft Excel spreadsheet.

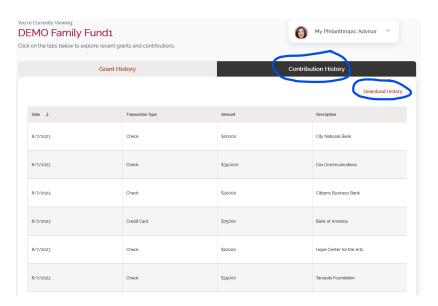


- Contribution History: Provides in-depth information regarding each contribution received into the fund. See an itemized list of contributions received in descending date order.
 - The Contribution History table shows 10 most recent contributions.
 - **a.** Sort by Date, Type, Amount, and Description by clicking on the column's header (default setting is sorted by Date).





- Click "View All" to see the Large Contribution History table which shows the most recent contributions.
 - **a.** Scroll to bottom of page and click "Next" to see more contributions.
 - **b.** Sort by Date, Type, Amount, and Description by clicking on the column's header (default setting is sorting by Date).
 - **c.** You may use the "Download History" option (which appears on the far right of the navigation menu) to export grant information into a Microsoft Excel spreadsheet.

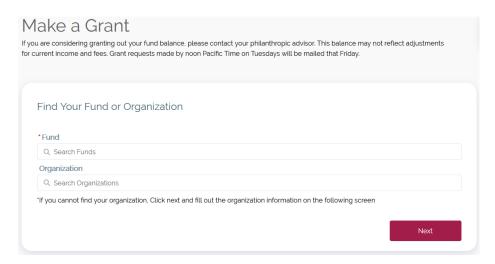




Make a Grant: Use this tab to request a grant from your fund.

The portal makes it easy for fundholders with Donor-Advised Funds to recommend grants. After you submit a grant request, our team performs due diligence and processes your grant. Once your grant has been processed, you will receive an email notification from one of our Grants Administrators.

1. To request a grant from your fund, click the "Make a Grant" tab on the navigation menu.



Search Funds: Click in the "Search Funds" field to find one of your funds. If you have more than one fund, they will display in alphabetical order. Choose the fund you wish to use to make a grant.

Search Organizations: This box queries the complete list of nonprofit organizations holding current 501(c)(3) tax-exempt status with the Internal Revenue Service.

- The last seven [7] organizations that your fund has granted to will populate when you click the "Search Organizations" field.
- If you do not see the Organization you are looking for, you may start to type in the name of it and the database will populate if OCCF has granted to it in the past.
- If the Organization does not populate, click "Next" which allows you to manually enter the information we need to process your grant recommendation.

Tip: You may also navigate to the Large Grant History table, then use the carrot icon to "Grant to this org again."

- 2. Click the "Next" button.
- 3. A new page displays continuing the form with Recipient Agency Information and all the required fields for the Recipient Agency and Recipient Agency Contact prepopulate with information from the Organization selected in Step 1.

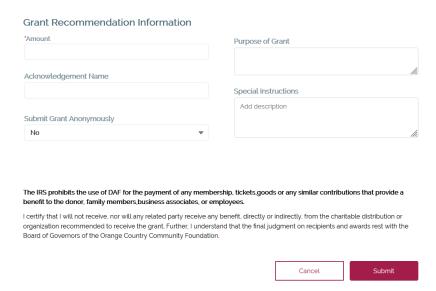


Donor Portal User Guide

a. The fields marked with a red asterisk are required; providing all of the requested information allows us to ensure your grant recommendation is processed as accurately and efficiently as possible.

| Recipient Agency | Recipient Agency Contact |
|---------------------------|---|
| Recipient Agency Street | Recipient Contact title |
| Recipient Agency City | Recipient Contact Phone Number (Optional) |
| Recipient Agency State | Recipient Contact Email (Optional) |
| Recipient Agency Zip Code | Tax EIN |

4. Continue down the page to the Grant Recommendation Information and complete the form fields as follows:



- Acknowledgment Name: Enter how you would like to be publicly recognized.
 - Examples: Your fund's name, your name(s), Anonymous, In Memory/Honor of, etc.
- Amount (minimum \$250)
- Purpose of Grant
- Submit Grant Anonymously if you do not want to be publicly recognized.
- Special Instructions for any notes you would like the OCCF team to have.

- 5. Click "Submit" button. Clicking the "Submit" button launches a submission confirmation page.
 - The confirmation page displays the following details from the Grant Request: Fund Title, Grant Organization, Purpose of Grant, Grant Amount, Date Requested.
 - A final email from our Grants Administrators will confirm the grant requestorganization, amount, purpose (if any), and mail date.
 - If you would like to request another grant click on Make Another Grant Request. If not, click Done and you will be redirected to the Fund Overview page for the fund from which the grant was just requested.

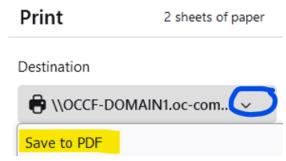
Make a Contribution: View instructions for contributing assets to your fund.

Documents & Reports: View and print statements related to your fund.

- 1. Click in the "Select Fund" field to choose your fund. If you have more than one fund, they will display when you click the arrow.
- 2. Choose Start Month and Start Year.
- 3. Choose End Month and End Year.
- 4. Click "Generate Report."
- 5. To print and/or save report, click "Print this Page."



- To print report, choose your printer, then click "Print."
- To save report, choose "Save to PDF," then click "Save."



My Profile: Click on your name in the top-right corner and choose "My Profile" to edit your contact information and email preferences.

Signing Out

Click on your name in the top-right corner and choose "Logout".



Frequently Asked Questions

How do I log in to the new portal for the first time?

To log in to the new portal, you will need to re-register your account. Please see the "Getting Started" section at the beginning of this document.

Can I donate to my fund online?

Absolutely! We offer several secure methods of giving to your fund, including online donations via credit card. Click here to see a menu of options for giving.

Can I change the Fund Advisors authorized to access the portal?

We understand that Fund Advisors and individuals with Fund Access may occasionally need to be changed on your account, and the donor portal makes it easy to verify which individuals are currently authorized for each charitable fund. To view, click on "See More Details" from your "Fund Dashboard" page. If changes are needed, please have a Founder contact your Philanthropic Advisor whose information is available on the portal.

On the Grants Request page, I see where I choose the grantee. Where do I enter the amount of the grant and the purpose?

Once you have selected the organization you want to make a grant to and click "Next" a new page displays continuing the form where you can enter additional information, including the grant amount and purpose. Please enter any grant purpose in the "Purpose of Grant" field; if left blank, the grant will be unrestricted.

How do I make a grant to support an OCCF initiative?

Fundholders with Donor Advised Funds can support an OCCF initiative. Explore our collaborative funding opportunities and field of interest funds here. To make a grant to one of our initiatives visit the "Make a Grant" page through the portal then make a grant request to OCCF noting in the Grant Purpose the initiative that you want to support.

I just entered a grant to be issued, but it doesn't look like it happened. Do I need to do something else?

If you correctly added a grant request, you will receive confirmation that it went to our grants team to process. You can also double check by going to the grants history table (on "See More Details" from your "Fund Dashboard" page) and you will see the new grant added at the top of the table. It will be in the Submitted status. If you do not see the grant, please request it again.

Oops! I submitted a grant request, but I think I made a mistake. Can I change it? No worries, simply email us at help@oc-cf.org or call us at (949) 553-4202 to assist you.

What if I have additional questions?

If you have a question that is not answered here or in the system instructions, please <u>contact</u> our Donor & Community Engagement team.